Online Course – E Governance and Digitalization

Module 1: How can digitalization play a role in governance?

Links to reading material:

http://www.oecd.org/gov/digital-government/Digital-Government-Strategies-Welfare-Service.pdf

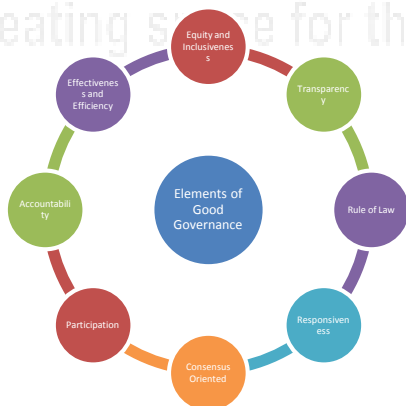http://www.arrkgroup.com/thought-leadership/the-role-of-governance-in-digital-transformation/

https://www.capgemini-consulting.com/resource-file-access/resource/pdf/Governance__A_Central_Component_of_Successful_Digital_Transformation.pdf

http://ci-journal.net/index.php/ciej/article/view/1030/1131 (For Digital inclusion)

Video Link: https://www.youtube.com/watch?v=53_ZC826Cns

Assignment Questions

Q. What is digitalization and in what ways is it linked with governance? Select any two of the elements below in the diagram and comment on how do they fall in the era of digitalization?

Q. Will adopting e-governance in Pakistan lead to alienation or participation of the citizens? State your answers with relevant examples

Module 2: Is Pakistan Moving in Direction of E Governance

Links to readings

http://www.ndu.edu.pk/issra/issra_pub/articles/issra-paper/ISSRA_Papers_Vol8_IssueI_2016/03_June-e-Governance_Practices(Col-Ilyas).pdf

http://www.pide.org.pk/pdf/PDR/2006/Volume4/1011-1025.pdf

Image: Digitalization of Punjab Police (March 2017)

Assignment Questions

Q: The image shows recent launch of digital system in police stations of Punjab. How will it impact the performance of police and service delivery at the consumer end?

Q: Give three ideas for digitalization that will be of benefit to the citizens. State these ideas in context of Pakistan.
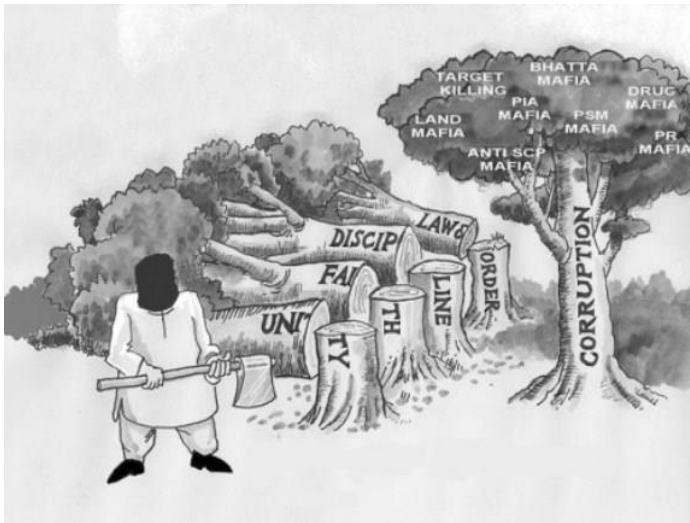
Module 3: Will there be more accountability in E Governance

Links to reading

http://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.669.9586&rep=rep1&type=pdf

http://www.ijcte.org/vol8/1072-G1516.pdf

Assignment Questions

Q: Is it possible to gauge the level of accountability of a government by browsing through its website? If yes, then how?

Q: "Digitalization will make us less corrupt". Critique this statement in the light of the image given above.

Module 4: How can Citizens, Media and Civil Society play a role in digitalization and governance?

Links to readings

https://www2.deloitte.com/content/dam/Deloitte/nl/Documents/consumer-business/deloitte-nl-the-digital-transformation-of-customer-services.pdf

http://www.ijcsi.org/papers/7-5-310-317.pdf

https://www.youtube.com/watch?v=PuhifEL5VsU

Assignment questions

Q. In the process of complete digitalization; data security and privacy might be overlooked. Comment.

Q. Give three examples of digitalization in your surroundings and state with each example whether there is a need to backtrack or move forward towards complete digitalization.

Module 5: Is E governance or digitalization the answer to people's problems?

Links to readings

https://qz.com/274880/here-is-the-biggest-challenge-to-modis-digital-india-vision/

http://www.technoserve.org/blog/how-digital-is-solving-three-problems-in-agriculture

Assignment Questions

Q: Could digitalization or e-government benefit the segment of the society that has no access to technology as well? If yes, then how. State with examples

 Q: What do you think could be the biggest challenge/s to Pakistan's digital vision? Support your answer with figures/data related to mobile phones and internet accessibility in Pakistan.